

18/09/2014

Consultation Meeting – Sembal House

15.00

Attendees:

5 people – 3 service users, 2 carers

Q – Will people see the report before it goes to Council?

A – Yes, not much time. We will endeavour to present recommendations at next month's meetings.

Q – Would welcome feedback

A – Themes being fed back today

Q – Choices refused to help me as only deal with LD

A (Ricky) – Met with them today and will visit Sembal to work with other clients. Healthwatch Spectrum CIS MIND alternatives.

Q – I can't write myself

A – One of your carers will be able to write down what you say to ensure that you can respond to the consultation

Q – Politics. People in power won't say what they don't want to be heard in these (coproduction) workshops people don't know what is available. Will you set out the options?

A – We don't want to restrict you

Q – Will you publicise what we don't know what is available?

Q – Are you mapping what else is happening in the **country(?)**

A – Yes, good ideas. Coproduction present ideas and options **do letters(?)**. Suggestions of what we think might work. Focus should be on what we want.

Q – People may not know what's available

A (Adam) – This has come up in the groups. What is available in the community? E.g. photography group. We are talking about how we can get that info to people.

Q – Leisure important but advice and support services e.g. for wheelchair users not known.

A (Adam) – Thinking about the best way of sharing this info.

(Helen) – Good information exchange

Q – Pottery keeps me focused. Helps me manage my (MH) problems.

Q – Support for carers. Very important.

A – Support for carers, quality of home care providers is not in scope of this consultation.

Q – Employment – I have two voluntary jobs. I worked for years in payment ledger office. Very difficult to get paid work.

Q – Valuable work (proof reading) recognised by not paid and charged for meals, £1.50.

A – Need to support people who want to move from voluntary to paid employment and to create new voluntary opportunities.

- I haven't got any questions. Different things services provide e.g. photography Suzanne my key worker has set up a camera club. My photos are on the wall. Beccie, manager, turning photos into canvases. I love it. I had a stroke in June, reduced my abilities but I get good pride in my pictures. Every Friday I am in a choir we do performances. If it wasn't for here, God knows where I would be right now.

- This place enables people to do a little bit of what you enjoy.

- I went to second coproduction event but found it a bit much (because of size of group).

A – Reassurance, smaller groups. Last one Adam's 18 people. Much more manageable.

A – We will update you every time you come back.

Q – Will everyone be assessed again?

A – If decision is made look at individual circumstances to determine what you need and what you get.

Q – I'm scared I will lose the service

A – We will need to make sure you **cooperate(?)** to get the services that you need.

Q – Who will do it?

A – Dedicated SW for Sembal. You can have an advocate there

Q – MIND **could my(?)** key worker be there?

A – Yes we know it's difficult and a change

Q – We don't like change happening constantly

Q – I don't want to go anywhere else

Q – What is the budget for the consultation?

A – No extra budget. Done as part of our jobs. We own the building. Not able to provide refreshments.

Q – When is the next meeting here?

A – Monday 13th October 2014. Come back with any questions.